
TEAM MEMBER

Summary of Position:

Our Team Members play a vital role in ensuring our guests have a memorable dining experience. They are responsible for providing exceptional customer service, maintaining a clean and welcoming environment, and serving as experts on our menu offerings.

Duties & Responsibilities:

As a valued member of our team, you will be assigned a variety of positions and responsibilities, including but not limited to:

- Taking orders and operating the cash register
- Assisting with food preparation
- Delivering food to tables
- Keeping the restaurant clean and organized (sweeping, bussing tables, cleaning, etc.)
- Providing excellent customer service and addressing guest inquiries
- Answering phone calls
- Serving as a knowledgeable resource on our menu offerings

Qualifications:

To succeed in this role, you should possess the following qualifications:

- Outstanding customer service skills
- Strong communication and organizational abilities
- Positive attitude and friendly demeanor
- Upbeat and outgoing personality
- Availability to work at least 3 days a week, including weekdays and weekends
- Hold and maintain a Food Handlers Permit and TABC certificate (*can be obtained upon hire*)
- Ability to lift up to 25 pounds and perform physical tasks such as bending and stooping
- Ability to stand on your feet for 8+ hours in a fast-paced, high-energy, and noisy environment

Compensation & Benefits:

We offer competitive hourly pay along with tip sharing, as well as the following benefits:

- Paid Time Off (PTO)
- Food discounts for employees
- Complimentary meals during work shifts
- Casual wear with provided shirts
- Enjoy a great culture and family-like atmosphere within our team

Note: This job description is intended to convey essential information about the general nature and level of work performed. It is not exhaustive and may be subject to change or modification at any time.